Public Perceptions Study Dashboard Project Questions and Answers (dated Dec. 9, 2025)

1. What dashboard technologies are currently in use or preferred for the website?

   For another microsite we maintain, we use Highcharts.js to create charts and will soon be switching to Apache ECharts. Use of that software is not required for this project.

2. How do you expect the dashboard and microsite to integrate with your existing datasets and systems?

   We are not expecting the dashboard and microsite to integrate with existing datasets on the website. Also, if the contractor is concerned that housing the microsite within the LISpartnership.org website would impact performance of the microsite's data visualization tools and resources, we would be amenable to a recommendation that the site have its own domain or subdomain.

3. Are near-shore resources acceptable for this engagement?

   Nearshore resources might be permissible, but all contracts, including subcontract awards from organizations outside the US, must first be approved by the EPA project manager.

4. In what format will the 2024 Public Perceptions dataset be provided (CSV, API, database export, etc.)?

   We plan to provide the dataset in CSV, but other formats are possible. We will finalize the final format with the successful candidate.

5. What level of data filtering and segmentation is expected for the dashboard (e.g., geography, demographics, question-level filters)?

   In addition to geography, we are looking to filter by housing type, educational attainment, race/ethnicity, gender, and household income, and up to five customized queries that we will work on with the contractor. We are sensitive to the fact that offering too many filters could become complicated for the user, and we will discuss the right amount of filtering with the successful contractor before finalizing the exact amount.

6. Is there an existing API or data infrastructure we should connect to, or is the contractor expected to build the data layer?

   The contractor is expected to build the data layer.

7. Are there preferred design guidelines or branding assets we must follow to match the current LIS Partnership website?

   Yes, and we will supply them during the development of the dashboard.

8. Beyond meeting WCAG 2.2 AA requirements, are there any additional accessibility considerations we should be aware of?

   No.

9. Will your team provide detailed user personas or criteria for selecting the 10 representatives required for user testing?

   The contractor will not be responsible for selecting the users for testing. We will be providing them.

10. For the optional one-year maintenance line item, what types of support are expected (content updates, bug fixes, hosting, enhancements)?

    We will be expecting the contractor to provide security updates and bug fixes and support us in adding any content updates. The contractor will be expected to provide hosting until the site is transferred to the LISpartnership.org web developer when all sides agree on the appropriate time (during the timespan of the maintenance agreement). We also will consider enhancements, and they should be addressed as a separate line item within the maintenance budget.

11. Do you have a preferred hosting environment or technical infrastructure, or should the contractor propose and include hosting recommendations?

    We prefer WordPress for backend content management, and WP Engine for hosting, but front-end technology is open to contractor recommendation.

12. Is the June date a fixed deadline?

    We intend to launch it in June 2026, but we are open to conversation with the contractor if the timeline is too tight.

13. Please let me know when we can schedule a video call to understand your needs better.

    Once we receive and review all the proposals, we may schedule interviews with applicants prior to making a decision on selecting a candidate.

14. Data format — What format is the survey data currently in? (CSV, Excel, SPSS, etc.) Can you provide (roughly) the number of questions/variables there will be?

    Please visit the public perception [survey web page](#) to view the survey report and data tables. We plan to provide the dataset in CSV, but other formats are possible. We will finalize the final format with the successful candidate. The survey includes about 90 questions. For this project, we will be using data from a minimum of 30 to a maximum of 50 questions. In the final scope of the project, we will have a discussion with the successful candidate on what is feasible to do within the budget.

15. Static vs. ongoing — Is this a one-time dataset? Or do you anticipate adding new survey data in the future (follow-up studies, annual updates)?

    It is our intention to conduct the survey every five years. The dashboard should be designed to

accommodate these future datasets to show trends.

16. Content population — Who's going to populate all of the informational pages and data pages—NEIWPCC staff or the selected firm?

    NEIWPCC and LIS Partnership staff will draft the content, but we will rely on the contractor's expertise to best display it in a web format. We expect the developer to add the data to charts and other data visualization tools.

17. Hosting — Do you have existing hosting infrastructure or preferences? Any government/nonprofit compliance requirements?

    We prefer WordPress for backend content management, and WP Engine for hosting, but front-end technology is open to contractor recommendation. For accessibility, the applicant must comply with the WCAG 2.2 AA requirements. The site must also be in compliance with our [privacy policy](), which may be updated over the next year.

18. Maintenance scope — For the optional 1-year maintenance line item, what level of support is expected? Bug fixes only? Or content updates too?

    We will be expecting the contractor to provide security updates and bug fixes and support us in adding any content updates. The contractor will be expected to provide hosting until the site is transferred to the LISpartnership.org web developer when all sides agree at the appropriate time (during the timespan of the maintenance agreement). We also will consider enhancements, and they should be addressed as a separate line item within the maintenance budget.

19. User testing logistics — You're providing 10 testers, but are they handling recruitment and scheduling? Or is that on the contractor?

    We will handle recruitment and the contractor will handle scheduling.