# Massachusetts Wastewater Operator Examinations – Scheduling and Registration

The Massachusetts Board of Certification of Wastewater Treatment Operators certification examinations are currently offered on computer at various locations in Massachusetts. Scheduling/registration for these exams can be done on-line or by phone (see steps below). A current list of PSI Assessment (testing) centers, including addresses and driving directions, may be viewed at <http://schedule.psiexams.com>. These exams will be administered at PSI centers and by appointment (registration) only. To view and try out a sample exam or to learn about the exam software, go to: <http://www.abccert.org/testing_services/sample_exam_questions.asp>

*(Note that any comments made about a question(s) during an exam using the exclamation point button "!" are viewed and addressed internally by ABC only - no follow-up information or feedback will be provided to the examinee.)*

**To schedule an exam on-line,** go to <https://test-takers.psiexams.com/abc-maww> and click on “View Available Tests” then follow the steps below:

1. Select the exam you wish to schedule and select “Onsite (Test Center)”
2. Choose the “Login/ Register” option.
3. First time users of this website should select the “Create Account” option to register for an account. (Returning users can enter their access credentials at this time and begin scheduling.)
4. Enter the information required to create an account. Then select “Create Account”.
5. A screen will confirm the account has been successfully established. Select “Continue”.
6. You will be logged in to the site and select “Continue Booking”.
   * Under “Test Options” select “Onsite (Test Center)” and then select “Continue Booking”
   * Under “Candidate Details” enter any additional details for testing and then select “Continue Booking”.
   * Under “Schedule” search for test centers near you using the utility. Select the test center you wish to test at by selecting “View Available Time Slots”.
   * Select the date and time slot in which you wish to test and select “Book this Time Slot”.
   * Enter the Billing Address for payment and select “Continue”.
   * Choose a way to pay on the next screen.
   * Enter your credit card information and select “Continue”.
   * Under “Review” verify that the information is correct and select “Book this Exam”.
7. A confirmation will appear and an email will be sent to you confirming your appointment with directions to the PSI site.
8. You log in to this site at any time to review scheduled exams or to reschedule (if needed). Two business days’ notice is required for rescheduling.

# To schedule and exam by phone:

You may schedule by phone by calling PSI at 833-256-1430. This is a toll-free number and is answered between 8:00 AM and 10:00 PM (Eastern Time) Monday through Thursday, 8:00 AM and 8:00 PM on Friday and 9:30 AM and 6:00 PM on Saturday. Special arrangements can be made for candidates with disabilities.

**Exam fees** (as of January, 2023):

Industrial grades 1 & 2 and Municipal grades 1 & 2: Fee = $83.00

Industrial grades 3 & 4, Municipal grades 3 & 4 and Combined grades 5 & 6: Fee = $104.00

*After passing the computer-based exam, submit a copy of your (passing) score sheet, a completed wastewater license application, a copy of a photo ID (typically a driver’s license) and $30 administrative/processing fee to obtain your credentials (certificate and license wallet card) from NEIWPCC. Please allow 3 to 4 weeks until you receive your credentials.*