

# System Malfunctions – The View from Below

## Agenda

- Failure rates
- Malfunction Analysis
- Questions Anytime Please

Dennis Healy  
Infiltrator Water Technologies  
Area Sales Representative



So. It's hit the fan then.

# Failure Rates

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1. What is the failure rate of onsite systems?
2. What is the national failure rate?
3. What is an acceptable failure rate?
4. What data do we have on failure rates?

Let's review two peer reviewed studies.

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# Field Performance Research on Infiltration Area Effectiveness

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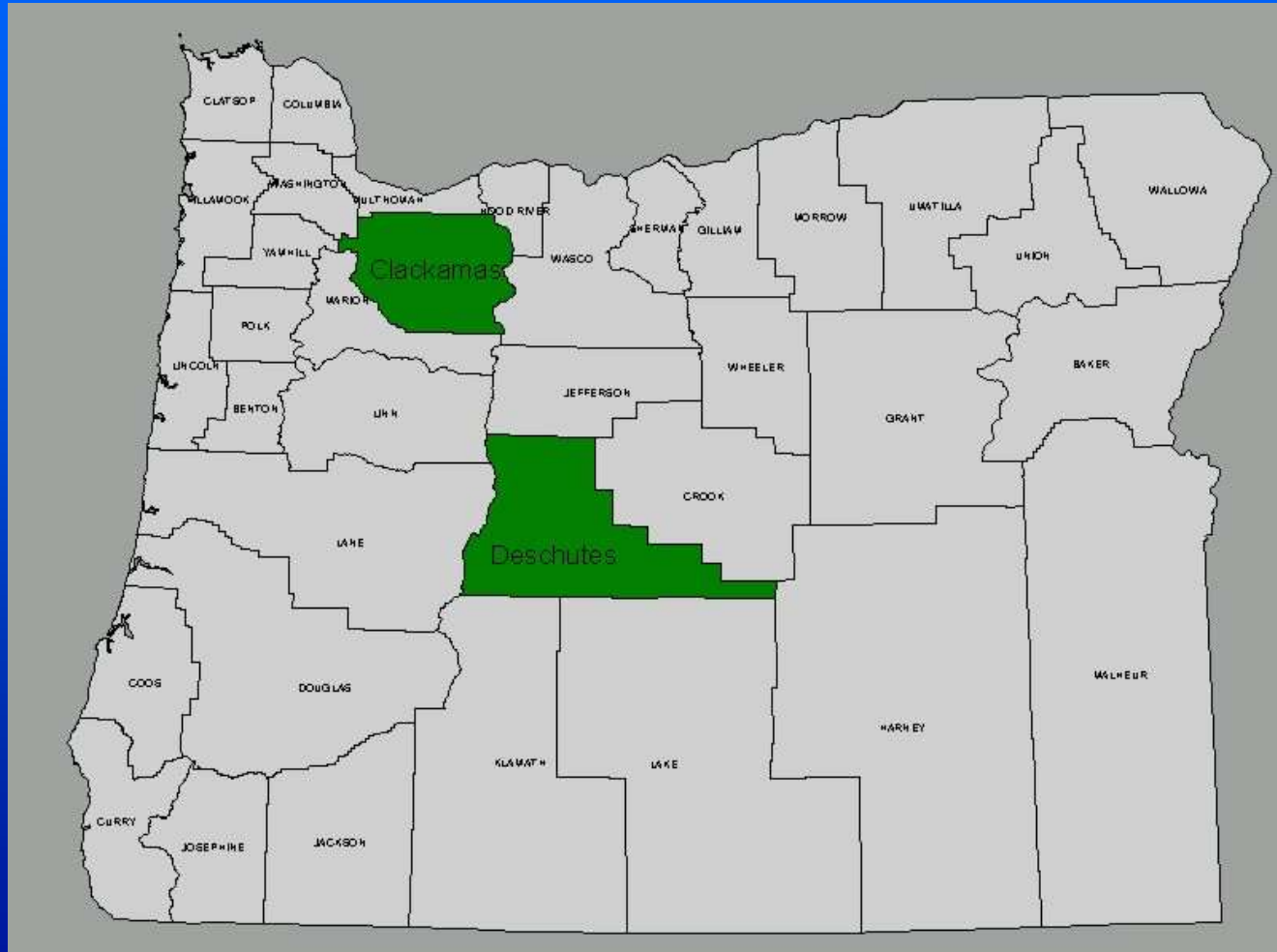


Independent, third-party research assessment of the hydraulic performance of Conventional Systems in Oregon.

Published in Small Flows

# Study Regions: Cascade West and Cascade East

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# Statistical Analysis of Hydraulic Function of Random, Stratified Sample

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	Treatment (ISI Chambers)			Control (Aggregate)			Total Sample		
	H	$\hat{p}_1$	n	HF	$\hat{p}_2$	n	HF	Failure Rate	n
<b>By soil grouping</b>									
-high permeability	1	0.97a <sup>3</sup>	39	0	1.00a	44	1	1.2%	83
-moderate permeability	0	1.00a	71	2	0.97a	74	2	1.4%	145
-low permeability	1	0.99a	88	1	0.99a	73	2	1.2%	161
<b>By climatic zone</b>									
-humid temperate (CWR)	1	0.99a	99	2	0.98a	91	3	1.6%	190
-semi-arid (CER)	1	0.99a	99	1	0.99a	100	2	1.0%	199
<b>All systems</b>	2	0.99a	198	3	0.98a	191	5	1.3%	389

# Field Performance Research on Infiltration Area Effectiveness

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## Dr. Hoover Research Conclusions:

- No significant difference in the surface failure rate of Chamber systems compared to conventional gravel systems
- Failure rates were  $< 2\%$  for both systems

# Field Performance Study North Carolina

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## Performance of Chamber and EZ1203H Systems Compared to Conventional Gravel Septic Tank Systems in North Carolina

R.L. Uebler, S. Berkowitz, P. Beusher, M. Avery, B. Ogle, K. Arrington and B. Grimes

### Abstract

The North Carolina On-Site Wastewater Section conducted a statewide survey, which compared the performance of chamber and EZ1203H systems with 25% trench length reduction to conventional gravel systems. A total of 912 systems were randomly chosen in 6 counties across the state. To control evaluation bias, a group of students from Western Carolina University were hired to inspect each system. A system was considered to have failed if there was evidence of sewage at the ground surface or if an owner reported problems with the system. The statewide failure rate of both standard chamber and EZ1203H systems compared to conventional gravel systems was not statistically different at a 95% confidence level.

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# North Carolina - Summary of Study

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- Largest field performance study in the world
  - Study performed by the North Carolina DENR
  - Field survey of 900 systems in North Carolina ranging in age from 2 to 12 years
    - 300 - 3' wide x 1' high gravel and pipe
    - 300 - EZflow 1203H at 25% length reduction
    - 300 - Infiltrator Standard chamber at 25% length reduction
  - Goal: Examine performance in differing soil and climactic conditions
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# NC - Results

Table 1. System failure rate for conventional gravel, chamber, and EZ1203H systems.

System Type	Systems OK	Systems Failed	Total	Percent Failure
Gravel	281	22	303	7.3
Chamber	277	26	303	8.5
EZ1203H	277	29	306	9.5
Total	835	77	912	8.4

- Results show no statistical difference at the 95% confidence level in malfunction rates between 3 system types surveyed
- Approval granted to products that are shown to perform the same or better than a conventional gravel and pipe system

# Malfunction Investigation

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# Questions, Questions...

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1. Who will get blamed?
  2. Is everyone being honest?
  3. What are the two biggest factors that determine the life of a system?
  4. Who is responsible for those factors?
  5. Do we have any data on those factors?
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## **Malfunction investigation:**

- **Septic tank investigation**
  - **Function**
  - **Malfunction issues and examples**
  - **O&M**
- **Drainfield investigation**
  - **Function**
  - **Malfunction issues and examples**
  - **Malfunction modes**
  - **O&M**

**Evaluate the complete system (pump chamber, dbx... etc.)**

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# Malfunction investigation

## Assemble the team

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- Regulator
    - Observe mode of system malfunction
  - Owner
    - Provide information on system usage
  - Installer and Pumper
    - Measure scum and sludge levels
    - Pump tank
    - Excavate and Pump drainfield
  - Engineer/System Designer
    - Compile and evaluate investigation data
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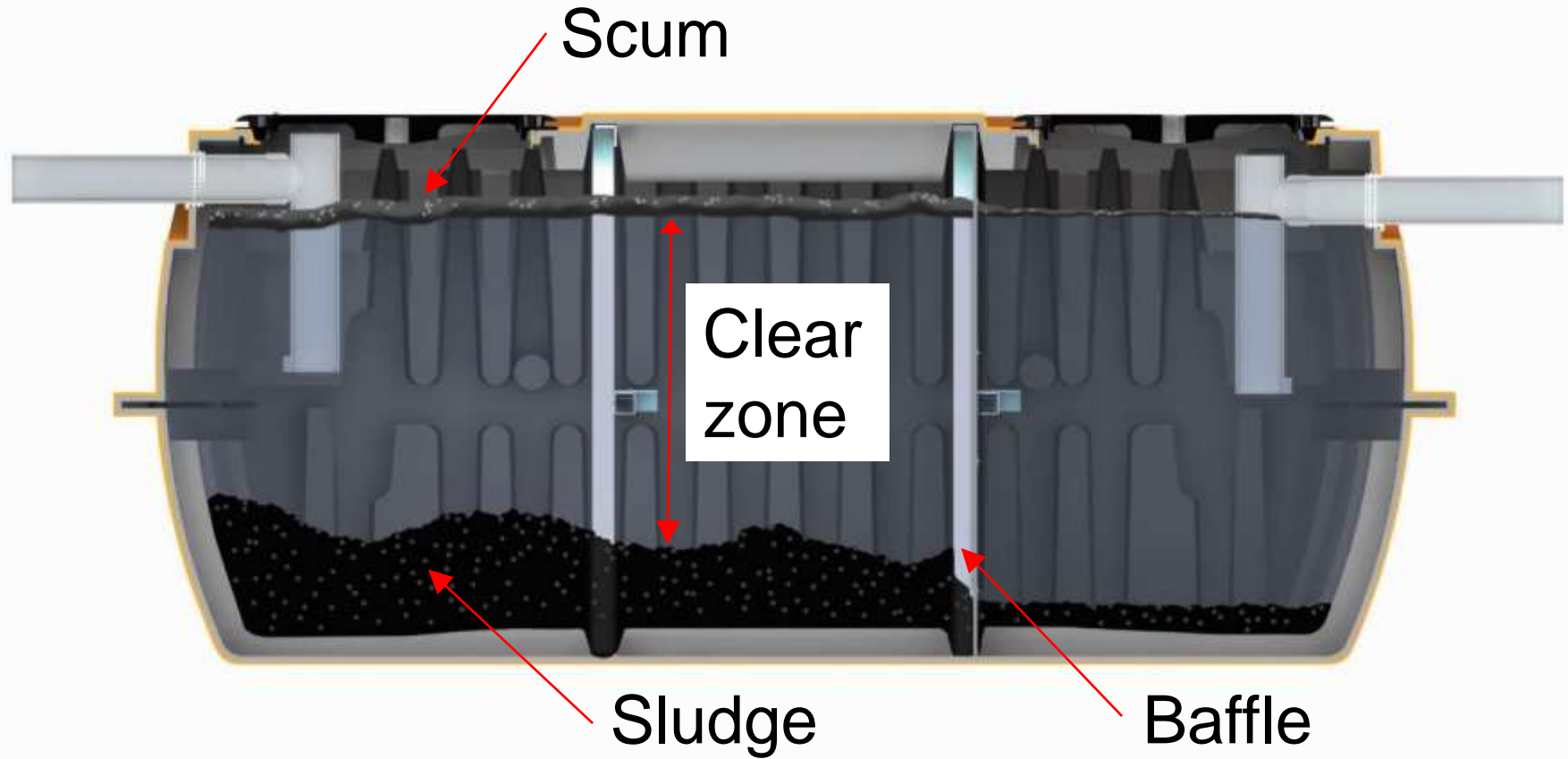
# Tank Investigation: Tank functions

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- **Low-velocity flow environment**
  - **Solids removal by settling and floatation**
    - **75-95% solids removal**
    - **Reduce FOG by 85-95%**
  - **Anaerobic digestion**
    - **65-80% BOD reduction**
  - **Storage of solids**
    - **Non-biodegradable or resistant to biodegradation**
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# Typical tank design – Two compartments



# Biological treatment in tank

## Anaerobic Digestion

ORGANIC  
MATTER



GASES + HUMUS

CO<sub>2</sub>  
CH<sub>4</sub>  
H<sub>2</sub>S  
NH<sub>3</sub>







# Factors affecting anaerobic digestion

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- **Wastewater strength**
  - **pH (watch out for coffee shops)**
  - **Chemicals, Pharmaceuticals (difficult to diagnose)**
  - **Fats, oil, and grease (FOG)**
  - **Flow pattern and flow rates – tank residence time**
  - **Water softener backwash – is this bad?**
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# Factors affecting tank performance

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- **Garbage grinders**
    - Add to solids accumulation rate
    - Add to organic load
    - May add grease and oil
    - Increase hydraulic load
  
  - **Sewage (basement) lift pumps**
    - Increase turbulence in the septic tank
    - Increase hydraulic load to tank
    - Should discharge into sewer line – not directly to tank
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# Issue: Hydraulic overload



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# Issue: Excessive scum height



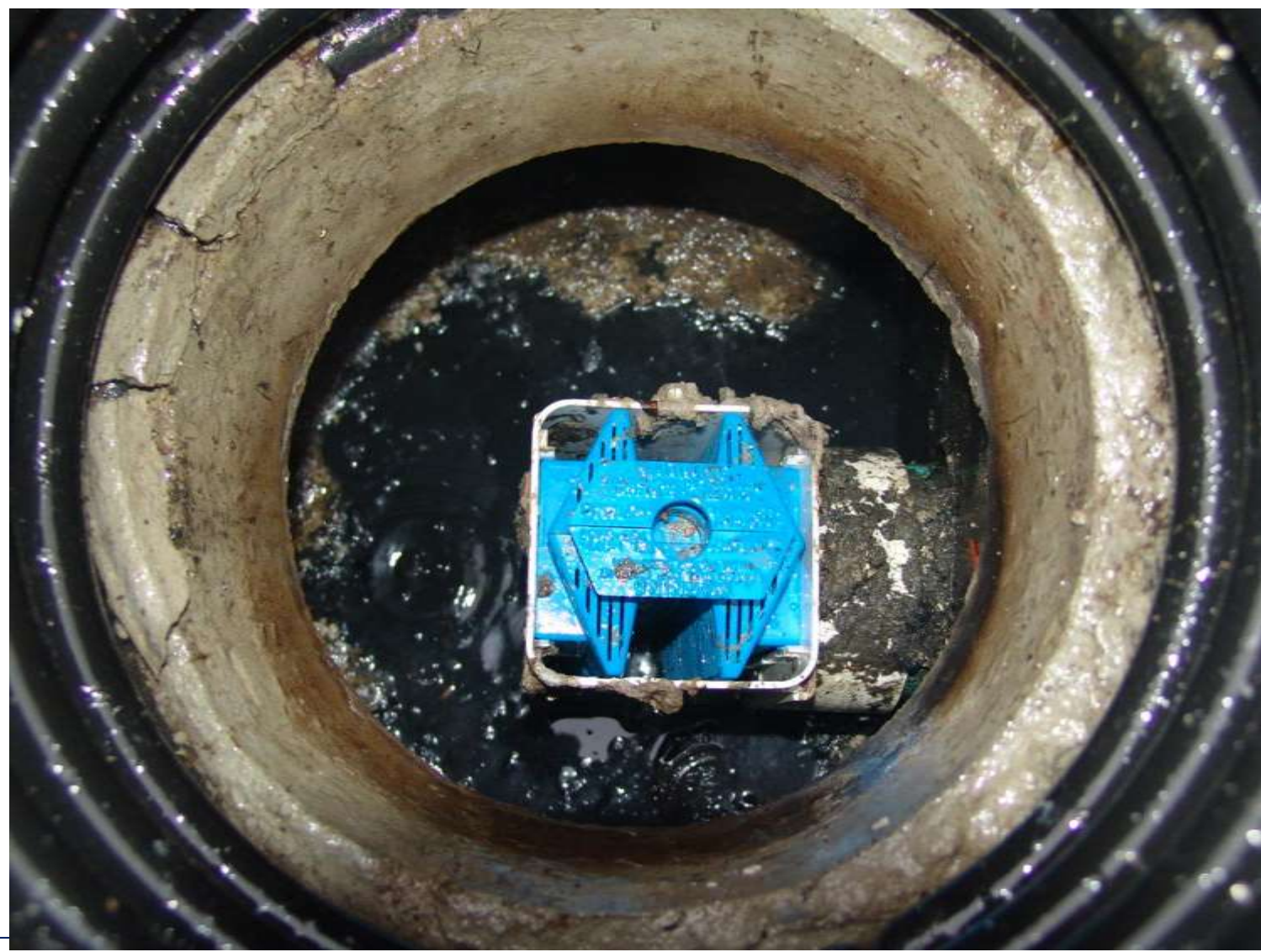
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# Issue: Scum in screen





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## Issue: Solids in D-box



**Solids and sludge in D-box show that tank has malfunctioned**



# Educate homeowners

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- **Homeowners need basic information on operation:**
    - **How the system works**
    - **How to use the system**
  - **What should not be put into septic systems**
  - **Homeowner must be encouraged to:**
    - **Have the system inspected periodically**
    - **Pump the tank on a schedule or based on measurements**
-

# Issue: Latex discharge

**Slop sink in basement is caked with dried latex paint. Drainfield was not functioning as a result of latex discharge.**





# Drainfield Investigation

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**SYSTEM STATISTICS and CALCULATIONS  
ROBINSON, LARRY**



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**SITE CHARACTERISTICS:**

Limiting zone: 20 inches Sand required. 28 In.  
 Perc. rate: 142.85 Min/inch  
 Number of bedrooms: 4 Slope: 12.0%

**SEPTIC TANK:**

Minimum size required: 1250 gal. 2 - compartment  
 To be installed: 1000 gallon, 1 - compartment septic tank connected to an existing 1000 gallon septic tank.

**ABSORPTION AREA DESIGN:**

500 gal./day flow x 3.856 = 1928 sq. ft. (800sq.ft. Min. Req. by Township)  
 To be installed: Infiltrator chambers, which yield up to a 40% reduction in disposal area will be used. Each infiltrator chamber is rated at 29.50 sq. ft. of absorption are equivalent. Infiltrator chambers to be arranged in a rectangular pattern consisting of an array of ( 7 ) rows of chambers X (10) col. total of (70) infiltrator chambers. Total disposal rating of the infiltrator chambers is ( 2065 ) sq. ft.

Side A		Side B	
Lateral length:	32.65 Ft.	Lateral length	32.65 Ft.
Number required	7 Laterals	Number required	7 Laterals
Hole size:	1/4 In.	Hole size:	1/4 In.
Hole spacing:	6 Ft. on ctr	Hole spacing:	6 Ft. on center
Lateral diameter:	11/2 In.	Lateral diameter	11/2 In.
	Manifold 2 In.		
	Diameter:		
	Manifold 21.60 Ft.		
	length:		

**PUMP SIZING:**

7 Laterals(Side A) x 5 holes + 7 laterals (Side B) x 5 holes = 70 Holes x  
 1.28 gal/min/hole = 89.60 Gal./min.

**HEAD LOSS:**

Terminal head:	3.00 ft.
Elevation change:	8.64 ft.
Friction loss:	13.05 ft.
Total ft. head:	24.69 ft.

**EQUIV. PIPE LENGTH:**

Delivery pipe:	69.70 ft.
Manifold pipe:	21.60 ft.
1 Tee Fitting:	11.10 ft.
1 Quick disconnect:	1.35 ft.
2 Elbows: (45 <sup>0</sup> )	7.74 ft.
1 Coupler:	2.70 ft.
<b>Total:</b>	<b>114.19 ft.</b>

**Get a copy of the permit,  
Review design/construction:**

**Verify through as-built  
drawings that system was  
installed per design**

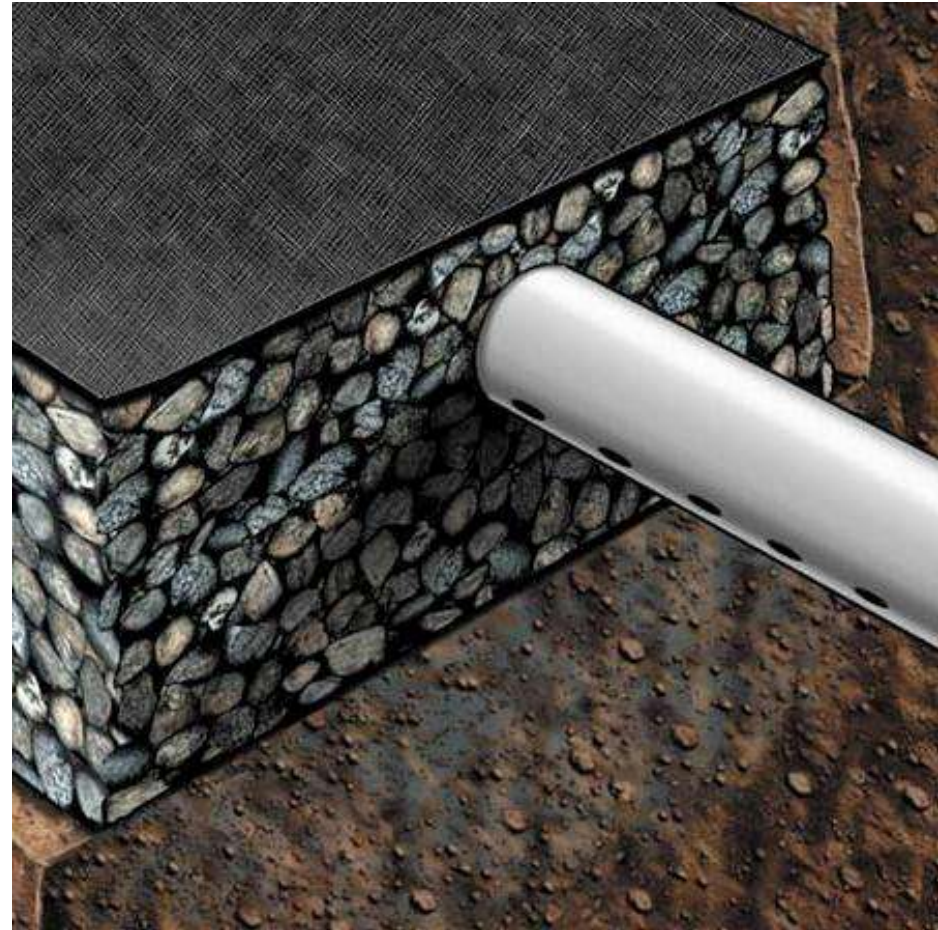
- Verify that site soil characterization and groundwater depth are accurate**

- Check design calculations for drainfield sizing vs. regulations**

# Drainfield Function

1. Maintains the structure of the excavation.
2. Exposes the applied wastewater to more infiltrative surface.
3. Provides storage space for the wastewater between the void fractions.

Source: USEPA Onsite Wastewater Treatment Systems Manual



# Drainfield checks

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Excavate drainfield  
and verify:

- Chambers are open
- Stone depth and width
- Each trench has effluent





## Issue: Solids in drainfield

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- Solids clogged trench bottom
- No vertical water infiltration, distinct color change, not a nice transition in color
- Sand at trench bottom shows no evidence of treatment taking place (absence of discoloration)



# Issue: Solids in drainfield

**Sand below biomat/solids layer is clean – no evidence of vertical infiltration**





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# Issue: Solids in drainfield



**Staining**

**Sand below biomat shows slight staining – evidence of some vertical wastewater infiltration**



**White Biomat? No, it is an inorganic material from drywall contractors...**

**What are your repair options here?**



# Biomat tells us things...





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## Issue: Solids in drainfield

**Clod of powdered laundry detergent found in chamber; demonstrates that effluent flowed over top of both baffle and outlet tee in septic tank to carry material to drainfield**



**Excavate the system, you would be surprised what you will find. In this case inorganics (paint) have sealed up the system. Homeowner still claimed innocence.**



# Issue: Unknown substance clogging infiltrative surfaces



**What does an unhealthy trench bottom look like?**



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## Issue: Fats, oil, and grease discharge



**Oily slime was discharged to this drainfield, clogging the infiltrative surface and causing malfunction**



# Issue: Fats, oil, and grease discharge

## Adirondack Environmental Services, Inc

Date: 24-Nov-08

**CLIENT:** Infiltrator  
**Work Order:** 081112006  
**Reference:** /  
**PO#:**

**Client Sample ID:** B10 Mat Sludge  
**Collection Date:** 11/11/2008  
**Lab Sample ID:** 081112006-001  
**Matrix:** SLUDGE

Analyses	Result	PQL	Qual	Units	DF	Date Analyzed
<b>GASOLINE AND DIESEL RANGE ORGANICS SW8015M</b>						Analyst: MG
( Prep: SW8015B - 11/12/2008 )						
TPH (Diesel)	735	100		µg/g	1	11/12/2008 8:31:18 PM
TPH (Gasoline)	< 100	100		µg/g	1	11/12/2008 8:31:18 PM
<b>OIL AND GREASE E1664</b>						Analyst: VZ
Oil & Grease	1070	10		µg/g	1	11/24/2008



# Issue: Landscape and vegetation

Other visual keys  
determination to saturated  
conditions



Vegetation is a good indicator  
Vegetation is a good indicator



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# Issue: Siting in wetland soils



**Drainfield was constructed near wetlands**





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# Issue: Siting in wetland soils



**Drainfield was constructed proximal to area of surficial ponding**



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# Issue: Siting in wetland soils



**Drainfield was constructed below groundwater table**

# Issue: Siting within a topographic depression

**Viewing pre-construction photos can help diagnose the problem**

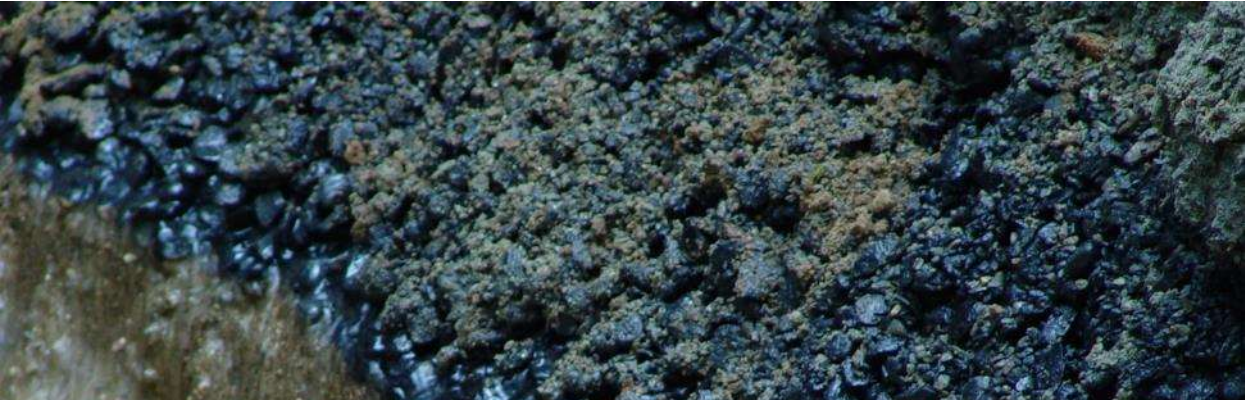


**The septic system was installed here**

# Excavate the system



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**PROBLEM:  
Siting**



**SOLUTION:  
Relocate  
Elevate**

# PROBLEM: Clogged Infiltrative Surface



**SOLUTION:  
Replace  
Expand**





# PROBLEM: Incorrect Soil Texture



# SOLUTION: Expand



# PROBLEM: Malfunctioning Tank



# SOLUTION: Pump Regularly



**PROBLEM:**  
Leaking  
Tank



**SOLUTION:  
Repair or  
Replace**





**PROBLEM:  
Excessive Water Use**



**SOLUTION:  
Repair Fixtures  
Reduce Water Use**



# In Conclusion:

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- **It is not up to you to determine what caused the failure – verify that the system met code**
  - **Develop a policy for responding to repairs**
  - **The designer nor the installer should not have to bear the expense if there is no fault from their services provided**
  - **The repair solution: codes are a minimum design criteria – you can go bigger**
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# Questions ?

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Dennis Healy  
Area Sales Representative  
DHealy@infiltratorwater.com

