

Massachusetts Wastewater Operator Examinations – Scheduling and Registration

The Massachusetts Board of Certification of Wastewater Treatment Operators certification examinations are currently offered on computer at various locations in Massachusetts. Scheduling/registration for these exams can be done on-line or by phone (see steps below). A current list of PSI/AMP Assessment (testing) centers, including addresses and driving directions, may be viewed at www.goamp.com. These exams will be administered at PSI/AMP centers and by appointment (registration) only. To view and try out a sample exam or to learn about the exam software, go to:

http://www.abccert.org/testing_services/sample_exam_questions.asp

(Note that any comments made about a question(s) during an exam using the exclamation point button "!" are viewed and addressed internally by ABC only - no follow-up information or feedback will be provided to the examinee.)

To schedule an exam on-line, go to www.goamp.com and click on “Candidates” near the top of the home page, then follow the steps below:

1. Choose a Category - select “Water/Wastewater” from the pull down menu.
2. Choose a Program - select “Massachusetts Wastewater Operators” from the pull down menu.
3. Choose an Examination - select the examination you would like to take from the pull down menu listing. It should then automatically bring you to a new web page.
4. Select the “Register for this Exam” option. You may choose to click on a review other items before registering for an exam (see links to these at bottom of the web page section).
5. First time users of this website should select the “New User?” option.
6. Enter the information required to create an account. Then select “Continue”.
7. A screen will confirm the account has been successfully established. Select “Continue”.
8. Select a location from the list that is displayed. Select the date and time. Submit your request by clicking on the “Schedule” link.
9. A confirmation will appear and an email will be sent to you confirming your appointment with directions to the PSI/AMP site.
10. You may go to the “My Home Page” to review scheduled exams or to reschedule (if needed). Two business days’ notice is required for rescheduling.

To schedule and exam by phone:

You may schedule by phone by calling PSI/AMP at 800-345-6559. This is a toll free number and is answered between 8:00 AM and 10:00 PM (Eastern Time) Monday through Thursday, 7:00 AM and 7:00 PM on Friday and 8:30 AM and 5:00 PM on Saturday. Special arrangements can be made for candidates with disabilities.

Exam fees (as of January, 2018):

Industrial grades 1 & 2 and Municipal grades 1 & 2: Fee = \$80.00

Industrial grades 3 & 4, Municipal grades 3 & 4 and Combined grades 5 & 6: Fee = \$100.00

After passing the computer-based exam, submit a copy of your (passing) score sheet, a completed wastewater license application, a copy of a photo ID (typically a driver’s license) and \$30 administrative/processing fee to obtain your credentials (certificate and license wallet card) from NEIWPC. Please allow 3 to 4 weeks until you receive your credentials.