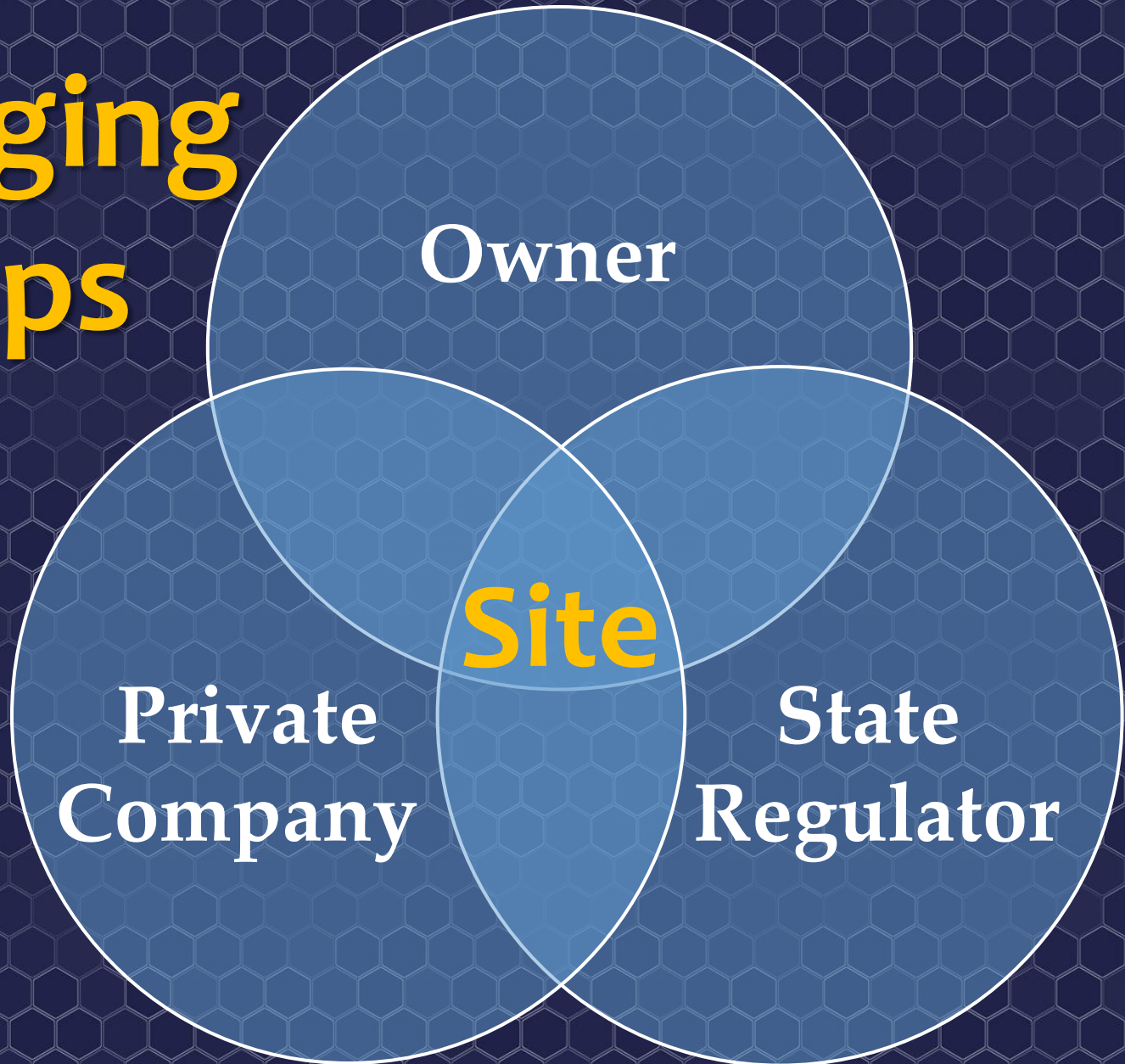


IMPROVING ALLIANCES



Suzanne Connelly, Project Manager
Oil Remediation & Compliance Bureau
New Hampshire (NH)
Dept. of Environmental Services

Bridging Gaps



Owner

Site

Private
Company

State
Regulator

Mission: Protect Public Health & The Environment



DES Sections: Plan Review Compliance & Enforcement

Spill Response

Project Management



Alice, Owner

Local Gas Station



Mother,

Sudden

Widow,

Overwhelmed Entrepreneur

Signed Up
with a
New
Supplier
Company



Good Habit:

Checking ATG Condition

Supplier Contacted DES

Compliance & Enforcement



Requested
Inventory

Closures

Plan

Review

Process

Compliance to Remediation

Permanent Closure Notice

A Project Manager is Assigned
to be Present During Removal

Opportunity:

Presence in the Field

UST Closure by Removal & Confirmatory Samples



Single-Walled

DES – Project Managers



Opportunity: Cost Effective Approach
Best Value Added

Dawn, Home-owner Heating Oil Release



Spills Aren't Always Visible or Accessible

DES - Spill Response Group On-Call



Cleanup Guidance, Liability Notice

Cleanup = Teamwork

DES Spill Response

Cleanup Companies

Enviro. Consultants

YEAH

WOW!

WHOA!



Environmental Consultant

Provide Comfort to the Owner:



Interpret
State
Requirements

.....

Share Info like Available Funding

.....

Liaison = a Voice of the Owner to the State

Consultant Submits IRA Report



**Contain &
Clean-up**

**Soil
Excavation**

Disposal

**Collect Samples:
Soil, Groundwater, & Drinking Water**

Groundwater Management Permits



An Institutional Control

Reliable Data for Regulatory Decisions

Sampling Schedule

Consistent Workload for Consultants

Summary Reports

Seasonal and Trend Analyses



Consultant Notifies DES

Project Managers

LNAPL Observed




OneStop = online database

Right to Know



A A A

 NEW HAMPSHIRE
DEPARTMENT OF
**Environmental
Services**

- NHDES Home
- A to Z List
- About NHDES
- Media Center
- Public
- Government
- Business
- Programs
- Rules/Regulatory
- Contact Us

[NHDES Home](#) > [OneStop Data and Information](#) >

OneStop Data and Information Overview

What is OneStop?


OneStop is a user-friendly, online, searchable database comprised of environmental data; provide access to all existing NHDES data, however, available information includes: data; ordering sampling equipment for environmental testing; permit statuses; services, ranging from hazardous waste transportation to water well contractors; data is regularly updated, however, unintentional inaccuracies may occur.

Popup blockers will limit your ability to access portions of the [OneStop Data and Information](#)

What's new on OneStop?

We have revised the OneStop data site with many improved features based on

1. Use a single search page to retrieve selected NHDES information by location
2. Search by a General Area of Interest, e.g., Air Related Interests, Water Quality
3. Search by Specific Areas of Interest, e.g., Public Water Systems, Underground Storage Tanks
4. Locate most individual sites using a Map It tool.
5. [Access Search Help](#) from the top menu bar.
6. [Provide Comments](#) from the top menu bar.

 **ALERTS**

Air Quality
Beach Advisory
Drinking Water Advisory

Efforts of Going Paper-less



3 year
Retention
Period

OneStop: Facility Report

9/5/2018

Underground Storage Tank Facility/Tank Details

UST#: 0110000

Best Gas Station Ever

Location Address

Town

DES#: 200000000

1. The following is listed as the owner of the facility. If ownership has changed, please submit a new registration.:

Owner Name

Mailing Address

Town, State

Contact Person, Phone number

Facility Report: Compliance

2. The following is a checklist of items for the facility:

- a. Verify current permit is posted and contains correct ownership and facility information
- b. Verify the tank certificate is posted
- c. Verify the class C operator list is posted
- d. Verify the operator response guidelines are posted
- e. Verify operator training monthly checklist is being conducted
- f. Verify annual vapor recovery maintenance inspection is being conducted (gasoline tanks only)

3. The next DES compliance inspection will be conducted on or before: 09/14/2020

Please call (603) 271-3899 if you wish to schedule an inspection earlier than this date in coordination with your annual testing.

4. The current class A and B operators for the facility are:

Operator Name

Operator Class

Certification Date

Expiration Date

Checklist, Inspection, Operators

Facility Report: Tank Info.

Tank: 6 Capacity: 4000 gal. Type: Double Wall System Contents: Gasoline Status: Active System			
	Date	Pass/Fail	Comments
a. Spill Bucket Installed on:	12/01/1999	(No P/F)	Must be free of all liquids and debris
b. Spill Bucket Tightness Test:	03/12/2018	Pass	Due Next: 03/12/2021
c. Overfill Device Installed on:	12/01/1999	(No P/F)	AUDIBLE ALARM - Alert @ 90% or Shut off @ 95% of tank volume
d. Overfill Protection Device Test:	03/12/2018	Pass	Due Next: 03/12/2021
e. Primary Containment System Test:	03/12/2018	Pass	Due Next: 03/12/2021
f. Last Tank/Piping Monitor Sensor Test:	03/12/2018	Pass	Due Next: 03/12/2019
g. Last Line Leak Detector Test:	03/12/2018	Pass	Due Next: 03/12/2019
h. Last Corrosion Test on Tank Listed:	Not Required		

Components, Containment, Testing

OneStop: Service Provider Lists

Contractors
Request
to be
Added

Certification
is Current

<u>Service Providers</u>
Active Transporters
Remedial Contractors
Remedial Management Consultants
Site Investigation and Remedial Design Consultants
AST Design Engineers
AST Installers and Maintenance Companies
AST Interior Inspection Companies
AST/UST Cathodic Protection Testers
AST/UST Stage II Vapor Recovery Testers
UST Design Engineers
UST Installation and Maintenance Companies
UST Tank Testing Companies
UST Tank Removal Contractors
Add/Update Professional Contact Listing Form



OneStop: Data Sets

Petroleum Projects Review

Petroleum Projects Review Queue - Past 150 Days

Petroleum Projects Reviews Completed - Past 30 Days

Excel Datasets

[All Sites, Projects, USTs and ASTs](#)

[All Sites Only](#)

[All Sites and Projects Only](#)

[All Sites and ASTs Only](#)

[All Sites and USTs Only](#)

Log-in Credentials

an official **NEW HAMPSHIRE** government website



DES Home

OneStop Data Provider Login

Data Provider Help

Tuesday, Jul. 31, 2018

User Name:

PIN:

Password:

[Forgot your PIN or Password? Click here](#)

Submit

New User?

DES employees: You do not need to register to use GIS.
Click the 'OneStop Menu' link and go directly to that application.

Incoming **Reports**
Non-technical Staff



Project
Managers'
List:
Submittals
Requiring
Action

Upload Reports

an official **NEW HAMPSHIRE** government website



DES Home

Upload Reports/Documents for the Waste Management Division

Logout

[Data Provider Activities](#)

This page provides the ability to transmit digital documents to NHDES in accordance with RSA 294-E, Uniform Electronic Transactions Act.

Documents must be in PDF format; allowable upload size is 300MB.

Please enter a site Number and then press [Tab] key:

Site Number:

Site Name:

Project Number:

Document Title:

[Select a file:](#)

No file selected

Do you wish to receive a copy of your file, attached to your confirmation email?

- No
 Yes

Upload

Reset

Benefits for DES



**Non-technical Staff
Workload Reduced: 25% → 5%**

DES - Petroleum Reimbursement Fund



Build a Claim for Reimbursement

an official NEW HAMPSHIRE government website



DES Home

Waste Division - Petroleum Reimbursement Request - Request Entry

Submit Attachments: 0 Print Return

Status Filter:

- ALL -
- IN PROGRESS
- SUBMITTED
- ACCEPTED
- APPROVED

Request Id: 20180731150449

Date: 07/31/2018

Site Number: Find

Site Name & Address:

Responsible Party Name & Address:

Project Number: Find

Type:

Claim is for:

Responsible Party

Applicant

Technical #: Find

OR pick what you are requesting reimbursement for

Invoice Lines

Add Excel Upload Get Template Phases/Classes

Expedited Payment Status Criteria



Benefits for the Private Comp: Quick Payments



Additional Tools for Success



Lots of Opportunities



Build a Rapport

Project Managers Outreach



Discuss with Consultants
Work scopes & Change Orders
Compromise for Best Value Added

The Rule-Making Process



Meeting of the Minds (ADHOC)

Drill Exercise - Coastal Oil Spill



Collaboration & Preparedness

30 Agencies Participate

UST Operator Training



Class-room Style



Encourage Inter- & Intra- Agency Cooperation

Reach Out & Build a Rapport

Have a Presence in the Field

Online Resources

Collaborative Cooperation

Suzanne Connelly

New Hampshire
Dept. of Environmental Services

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